



Welcome to LearnArtory Terms and Conditions!

1 Our terms and conditions

1.1 Scope

These are the terms and conditions on which we supply our services to you.

1.2 Why is that important to read them?

You should read them before you submit your order to us as it contains essential information about our services. These terms tell you who we are, how we will provide services to you, how you and we may change or end the contract, what to do if there is a problem and other important information. If you think that there is a mistake in these terms or require any changes, please contact us to discuss.

1.3 Definitions in these terms and conditions

1.3.1 *Business day*: any working day excluding Saturday and Sunday and all Bank Holidays.

1.3.2 *Event*: is the service that we will provide for you. It consists in an event on a collection of topics together with interactive language activities. The length of the event shall vary. Such duration will be provided in the description of the event on our website. The theme of the event shall be detailed in our website.

1.3.2.1 *Outdoor Event*: is an Event that takes place outdoor.

1.3.2.2 *Zoom Event*: is an Event that takes place on zoom or similar platform.

1.3.3 *Eventbrite*: is the platform that issue your ticket and the website by which the payment of the ticket will be made. For the terms and conditions of the payment of the tickets, you shall refer to the one of

Eventbrite. Eventbrite is a different legal entity than LearnArtoory Limited.

1.3.4 *Purchase price*: is the price displayed on our website to be paid on Eventbrite website in order to attend our Event and to conclude a contract with us.

1.3.5 *Service(s)*: the services we will provide to you are the events.

1.3.6 *Writing*: includes emails. When we use the words “writing” or “written” in these terms, this includes emails.

2 Information about us and how to contact us

2.1 Who we are

We are LearnArtoory Limited, a company registered in England and Wales under company number 13234111, whose registered address is 12 Vanbrugh Road, London, England, W41JB. Our registered VAT number is 13234111.

LearnArtoory is a platform proposing an array of engaging events on a collection of topics together with interactive language activities.

2.2 How to contact us

How to contact us. You can contact us by writing our customer service team either by post at LearnArtoory 12 Vanbrugh Road W41JB London UK or by email at contact@learnartory.com.

2.3 How we may contact you

How we may contact you. If we have to contact you, we will do so by writing to you at the email address or postal address you provided to us in your order.

3 Our contract with you

3.1 How we will accept your order

Our acceptance of your order will take place when Eventbrite send by email your ticket, at which point a contract will come into existence between you and us.

3.2 If we cannot accept your order

If we are unable to accept your order, we will inform you of this in writing and will not charge you for the Service. This might be because the Service is no longer available, because of unexpected limits on our places which we could not

reasonably plan for, or because we have identified an error in the price or description of the Service.

3.3 Your order number

Eventbrite will assign an order number to your order and tell you what it is when we accept your order. It will help us if you can tell us the order number whenever you contact us about your order.

4 Our Services

4.1 Service may vary slightly from their pictures

The images of the Services on our website are for illustrative purposes only.

4.2 Although we have made every effort to display accurately our Events by images, the one you are attending may be different than what it is displayed on our websites.

5 Providing the Services

5.1 Your ticket to attend the Event

You shall receive, by email from Eventbrite, your ticket allowing you to participate to the Event, quickly after you place your order and made the payment.

5.2 We are not responsible for delays outside our control

If our Event is delayed by an event outside our control, then we will contact you as soon as possible to let you know and we will take steps to minimise the effect of the delay.

6 Your rights to end the contract

6.1 Retention of the purchase price for Zoom Events

There is a non-refund policy for all Zoom Events.

6.2 Retention of the purchase price for Outdoor Events

You can cancel your contract with us for Outdoor Events at any time subject to the retention of the amount of the price:

6.2.1 Cancellation less than 48 hours of the event will not allow you to recover any percentage of the purchase price.

6.2.2 Cancellation between 7 business days hours and 48 hours before the Event will allow you to recover 50% of the purchase price.

6.3 Contact for cancellation

To cancel your venue at the event, you must contact us as soon as possible at the following email address: contact@learnartory.com . You shall receive a confirmation of the cancellation 24 hours before the start of the event.

6.4 The refund

The refund shall be made no later than 14 days after the day you sent a cancellation email.

7 Our rights to end the contract

We may end the contract and withdraw your access to the Event at any time by writing to you if you do not make any payment to us when it is due. We may also end the contract if you give, sale or transfer your ticket to another person.

8 Price and Payment

8.1 Where to find the price for the product

The price of the product (which includes VAT) will be the price indicated on the order pages when you placed your order.

8.2 We will pass on changes in the rate of VAT

If the rate of VAT changes between your order date and the date we supply the product, we will adjust the rate of VAT that you pay, unless you have already paid for the product in full before the change in the rate of VAT takes effect.

8.3 When you must pay and how you must pay

You shall pay us, as soon as you place your order, though the link provided which will lead you to the Eventbrite website.

8.4 We can charge interest if you pay late.

If you do not make any payment to us by the due date, we may charge interest to you on the overdue amount at the rate of 2% a year above the base lending rate of Bank of England from time to time. This interest shall accrue on a daily basis from the due date until the date of actual payment of the overdue amount,

whether before or after judgment. You must pay us interest together with any overdue amount.

8.5 What to do if you think an invoice is wrong

If you think an invoice is wrong please contact us promptly to let us know. You will not have to pay any interest until the dispute is resolved. Once the dispute is resolved we will charge you interest on correctly invoiced sums from the original due date.

9 How we may use your personal information

We will only use your personal information as set out in our Website Privacy Policy which you can find on our LearnArtery website under the section LearnArtery Website Privacy Policy.

10 Intellectual Property

10.1 All Intellectual Property Rights in or arising out of or in connection with the Services shall be owned by us.

10.2 You shall not copy, use or reproduce any content of the Event or of our website to the public as the content belong to us.

10.3 The photos or images displayed in our website shall not be copied or used or reproduced as there are copyrights on those either belonging to us or to our licensors.

10.4 Breach of this clause could lead to legal proceedings for copyrights infringement.

11 Applicable law and jurisdiction

11.1 Which law apply to this contract

The law of England and Wales shall apply to this contract.

11.2 Where you may bring legal proceedings

The courts of England and Wales shall have exclusive jurisdiction in the event of a dispute arising from this contract.

